



# JACQ HACKETT CONSULTING



## PROJECT HISTORY

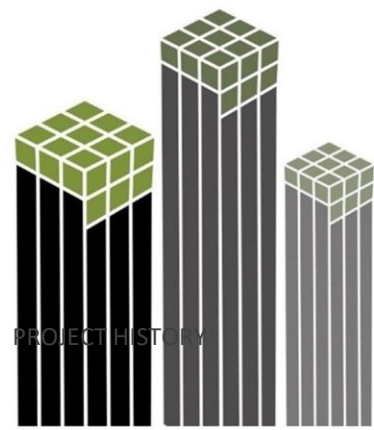
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41 Gordon Road, Long Jetty NSW 2261

M: 0400 827 114 | ABN: 56 083 028

<https://publicsectorconsulting.net>



PROJECT HISTORY

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## ABOUT

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Jacq Hackett works with government and community sector healthcare agencies, primarily in New South Wales Australia. Jacq specialises in providing expert advice to address complex issues in health organisations, and in evaluating the effectiveness of health services and programs.

Projects completed over the past twenty one years are outlined below by client group. Further information and/or referees can be provided in relation to individual projects on request.

If you would like to discuss a project please contact Jacq on:

0400827114

[jacq@jacqhackett.com.au](mailto:jacq@jacqhackett.com.au)

Find more information on the web

[www.publicsectorconsulting.net/consulting\\_services](http://www.publicsectorconsulting.net/consulting_services)

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## CONSULTANCY PROJECTS 2000–2021

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### NSW Local Health Districts and Specialty Health Networks

- Development of the NNSWLHD Implementation Plan for the NSW Safe Wayz program to respond to children under 10 with problematic or harmful sexualized behaviour. [with Claire McKendrick Consulting 2020/21]
- Development of the SESLHD Implementation Plan for the NSW Safe Wayz program to respond to children under 10 with problematic or harmful sexualized behaviour. [with Blythe O’Hara Consulting 2020/21]
- Development of the Aboriginal Action Plan for SESLHD Sexual Assault Service. [2020/21]
- Development of the SWSLHD Implementation Plan for the NSW Safe Wayz program to respond to children under 10 with problematic or harmful sexualized behaviour [with Blythe O’Hara Consulting 2020/21]
- Development of the SNSWLHD Implementation Plan for the NSW Safe Wayz program to respond to children under 10 with problematic or harmful sexualized behaviour. [with Hatfield House Consulting 2020/21]
- Development of the Aboriginal Action Plan for SNSWLHD Sexual Assault Service. [2020/21]
- Development of the MLHD Implementation Plan for the NSW Safe Wayz program to respond to children under 10 with problematic or harmful sexualized behaviour. [with Hatfield House Consulting 2020/21]
- Development of the Aboriginal Action Plan for MLHD Sexual Assault Service. [2020/21]
- Review of Mental Health Service Research for South West Sydney LHD [collaboration with Hatfield House Consulting 2019]
- Review of Child Protection Service delivery for the Sydney Children’s Hospitals Network [2018]
- Review of Allied Health governance arrangements for the Sydney Children’s Hospitals Network [2018]

- Scoping/mapping of Southern NSW LHD's sexual assault, child abuse and domestic and family violence services. [2018]
- Scoping/mapping of South East Sydney LHD's sexual assault, child abuse and domestic and family violence services. [2018]
- Development of the South East Sydney LHD's Drug and Alcohol Clinical Services Plan [2016/17]
- Scoping Study - Discharge Planning and community pathways for people with a disability and complex health needs [2016/17]
- Evaluation of the SESLHD LHD Cross Cultural Worker in Maternity and Early Childhood [CCW] and South Pacific Islander and Maori Women's [SPIM] projects [2015]
- Development of a Reporting Template for Local Demonstrator Site Projects under the Western NSW LHD Integrated Care Program [2015]
- Review of South East Sydney LHD's Approach to Regional Care Coordination under the Connecting Care Program [2015]
- Evaluation of the Well Women's Program - South East Sydney Local Health District [2014]
- Development of the Western Sydney Local Health District Education and Training Plan [2014]
- Review of the Northern Sydney Local Health District Hepatology Service [2014]
- Development of a Community and Consumer Engagement Framework – Western Sydney Local Health District [2013]
- Evaluation of the TRAIDS Transitional Service Provision Model for the Multicultural HIV/AIDS and Hepatitis C Service [MHAHS] Sydney South West AHS [2012]
- Evaluation of the Hunter New England Health Patient Flow Unit [2011]
- Restructure of Prince of Wales Hospital Cancer Services – South East Sydney AHS [2010]
- Consultations with District Hospitals in response to Garling Recommendation 117 – Hunter New England AHS [2009]
- Review of Child Sexual Assault Services – Sydney South West AHS [2008]
- Development of a strategic plan for the NSW Heterosexual HIV/AIDS Service – Sydney South West AHS [2007]
- Assistance with the development of the Aboriginal Health Plan for Sydney South West AHS [2007]
- Development of a pilot model for GP hepatitis C shared care - Hunter New England AHS [2007]
- Preparation of a joint written response to the Draft Report arising from the review of the NSW Rural Health Report and the NSW Health Plan, on behalf of the rural AHS Chief Executives [2006]
- Independent review of the Northern Sydney AHS PADP Audit report [2003]
- Strategic Program Review for Northern Rivers AHS [2003]
- Assistance with the development of Transport for Health Plan – Northern Sydney AHS [2003]
- Development of a comprehensive application for the Research and Development Capacity Infrastructure Grant program - Corrections Health Service [2003]
- Review of the Western Sydney Area Health Service Post-Acute Community Care Service (with Mandala Consulting) [2002]
- Review of the Diabetes Service – Illawarra Area Health Service [2001]

- Various grievance investigations.
- Project Management of the development of a cy pres scheme for the Graythwaite Nursing Home site - Northern Area Health Service [2001]

### NSW Ministry of Health

- Review and revision of three statewide NSW Health Paediatric Policies [with Blythe O’Hara Consulting 2021]
- Facilitation of a series of focus groups with Tiered Perinatal Network stakeholders to contribute to the evaluation of the Maternal Transfer Redesign [2021]
- Development of a statewide service model for Transgender Health Services for Children and Young People [2020]
- Evaluation of NSW Health consumer maternity resources [2020]
- Preparation of tender specifications to commission a provider for the NSW Aboriginal Health Knockout Challenge 2020-2022 [2019]
- Revision of NSW Out of Home Care Health Pathway Guidelines [2019]
- Facilitation of a series of statewide stakeholder consultation forums to contribute to the development of the NSW Health Maternity Care Policy [2019]
- Development of the NSW School-Link Strategic Plan for Mental Health Children and Young People [2019]
- Mental Health Branch People and Culture Project [2019]
- Assistance to establish Adult and Child/Adolescent Intellectual Disability/Mental Health Tertiary Specialist Hubs [2019]
- Facilitation of a series of model of care workshops with NSW Health Intellectual Disability Health Teams [2018]
- Facilitation of a series of strategic planning workshops for the School-Link Program for Mental Health Children and Young People [2018]
- Functional review of the Pregnancy and Newborn Services Network [2017]
- Editing and standardising a suite of guideline and policy documents for the Prevention and Response to Violence Abuse and Neglect [PARVAN] Unit [2017].
- Scoping Exercise in relation to statewide maternity transfer [2017]
- Scoping Exercise in relation to enhancement of youth drug and alcohol treatment services [2017]
- Development of the NSW Cochlear Implantation Clinical Services Plan [2012]
- Review of Maternity Services statewide governance arrangements [2012]
- Finalisation of the NSW Renal Audit Report [2012]
- Development of Paper on Engaging the Mental Health Workforce in Research. [2012]
- Development of Hearing Health Background Paper [2011]

- Assistance to finalise the NSW Drug and Alcohol Plan 2012-2016 [2011]
- Development and support for implementation of operational policies/procedures for the NSW Rural Aerial Health Service [2011]
- Development of a service model and governance framework for the Pregnancy Advice Line [2011]
- Review of the NSW State-wide Infant Screening - Hearing [SWISH] program [2011]
- Review of the NSW Biostatistical Officer Training Program [2010]
- Development of the 2nd NSW Rural Health Plan [2009]
- Policy development and secretariat support for the NSW Health Paediatric Inpatient Working Group [2009]
- Finalisation of the NSW Rural Pharmacy Report [2009]
- Review of the Rural Placement Component of the NSW Public Health Training Officer Program [2008]
- Review of Priorities, Structure and Functions for the Primary Health & Community Partnerships Branch [2008]
- Desktop review of Public Health Research Funding Models for the Research and Ethics Branch [2008]
- Post Implementation review of the Mental Health & Drug and Alcohol Office [MHDAO] realignment [2008]
- Preparation of an Issues Paper to guide the development of a NSW Forensic Mental Health Policy [2008]
- Brief Review of the Locum Relief and Educational Service for Rural and Isolated Paediatricians [2008]
- Brief survey of recent changes to the publication of the NSW Public Health Bulletin [2008]
- Mapping and future needs assessment for the Housing & Mental Health Partnerships [HASI] project [2007]
- Evaluation of a suite of population health Telehealth initiatives [2007]
- Review of funding and contractual arrangements for Tertiary Research Centres funded through the Division of Population Health [2007]
- Hepatitis C Treatment and Care Services in NSW: review of current models and assessment of future needs [with Jill Hardwick Consulting] [2007]
- Evaluation of a trial of staff shadowing arrangements between AHS and NGO AOD staff [2007]
- Evaluation of Cannabis Clinics funded by NSW Health [with Melinda Mayne and Jill Hardwick Consulting] [2006]
- Organisational review of the Collaborative Centre for Aboriginal Health Promotion [2006]
- Evaluation of the NSW Diversion Training Program [with Mandala consulting] [2006]
- Preparation of written Summary Paper outlining the roles, functions, significance of and staffing arrangements for the Inter-Government and Funding Strategies Branch [2006]
- Statewide consultation and analysis of NSW Drug and Alcohol Training and Development Issues [2005]
- Review of the Centre for Mental Health's Information Management roles and functions [2005]
- Oversight of the evaluation of the NSW Supporting Rural Women in Rural Areas with Breast Cancer Initiative 2005-2007 [2005]
- Review of the NSW Public Health Training Officer Program [2005]

- Development of NSW Health Drug and Alcohol Clinical Supervision Guidelines [2005]
- Review of the NSW Public Health Bulletin [2005]
- Evaluation of the NSW D&A In Reach Project [2005]
- Project management of the implementation of the Phase II NSW Mobile Surgical Service [2004]
- Development of Program Guidelines for the Ventilator Dependent Quadriplegic Program [2004]
- Development of a Consumer Participation Guide for NSW Drug and Alcohol Services [2004]
- Development and delivery of a series of capacity building workshops in project evaluation for Aboriginal Health Workers from the NSW Aboriginal Vascular Health Program [2004]
- Evaluation of the NSW GP Drug and Alcohol Project [2004]
- Development and delivery of a series of workshops in relation to the Brief Therapy Outcome Measure [BTOM] for staff from NSW Health pharmacotherapy services [2003]
- Review of structure for the Centre for Mental Health [2003]
- Evaluation of the NSW Aboriginal Vascular Health Program (with Mandala Consulting) [2002]
- Evaluation of the NSW Aboriginal Youth Drug and Alcohol Campaign. [2002]
- Review of the Ventilated Dependant Quadriplegic Program [2002]
- Development of the NSW Immunisation Strategy 2002-05 [2002]
- Risk analysis in relation to potential transfer of health services from the Department of Juvenile Justice to NSW Health [2001]
- Review of the Rural Aerial Health Service [2001]
- Survey analysis of Rural Health Training Units (for Mandala Consulting) [2001]

#### Ambulance Service of NSW

- Evaluation of the Rural Mental Health Emergency Transport [RMHET] project [2013]
- Development of an evaluation plan for the Rural Mental Health Emergency Transport [RMHET] project [2012]
- Development of Ambulance NSW Mental Health Strategic Plan [2011]
- Evaluation of the Ambulance Trauma Support Officer Role [2008]

#### NSW Kids & Families

- Scoping exercise to assist the cost-effective establishment of consultation, referral, transfer and retrieval (CRTR) services [2013]
- Assistance with transitional arrangements from NSW Maternity Service Branch [2012]

#### Agency for Clinical Innovation [ACI]

- Preparation of a Case Study of the Awabakal AMS Patient Centred Medical Home [2015]

#### Cancer Institute NSW

- Development of the NSW Smoking Cessation Framework [with Sally Gavin Consulting and Communication 2017]

#### Primary Health Networks

- Nepean Blue Mountains PHN Partners in Recovery – Development of a regional mental health consumer and carer participation model [2016]

#### NSW Mental Health Commission

- Environmental Scan to identify definitions, enablers and measurement of Coordination, Collaboration and Integration [2019]
- Scoping exercise to identify the potential scope, terms of reference and methodology of an independent review [2016]

#### NSW Education Department

- Review of Hospital Schools Phase 1 [2019]
- Review of the provision of a nursing service at Sir Eric Woodward School [2017]

#### NSW Department of Ageing Disability and Homecare

- Review of the Early Childhood Early Intervention Coordination Program [2003]

#### NSW Office of the Commonwealth Department of Health and Ageing

- Development and delivery of a series of evaluation workshops for local project staff funded under two Commonwealth initiatives – the National Suicide Prevention Strategy and the Regional Health Services Program [2002]

#### NSW Department of Justice and Attorney Generals

- Revision of the Magistrates Early Referral Into Treatment [MERIT] Program Operational Manual [2010]

### Non-Government Organisations

- Community Services and Health Industry Skills Council: Development of a model of good practice - Aged Care New Entrant Programs [2014]
- Aboriginal Health and Medical Research Council [AHMRC]: Development of an evaluation plan for the Chronic Disease Program [2012]
- AHMRC: Evaluation Capacity Building for the Tobacco Resistance and Control Team [A-TRAC] [2012]
- ASHM Workforce Development Program Development and facilitation of a two-day program - Introduction to Health Promotion in the HIV, STI and Viral Hepatitis sector [2012]
- ICARE - Development of Strategic Plan [2010]
- YWCA NSW: Evaluation of the Rural Wellbeing Project [2007 -09]
- Odyssey House: Development and delivery of a half-day workshop on writing organisational policy and procedures [2007]
- Lung Cancer Delivery of Care Gap Analysis for The Cancer Council NSW (with Mandala Consulting) [2003]
- MS Society of NSW: Assistance with planning [2003]
- FPA Health, development of consumer information in relation to the organisation's new service model [2002]
- ACON (AIDS Council of NSW): Assistance with strategic planning [2002]
- University of Sydney School of Public Health: Assistance with preparation for strategic planning (with Mandala Consulting) [2002]
- Alzheimer's Association of Australia: Review of the National Dementia Helpline and the National Dementia Behaviour Advisory Service Helpline [2001]

### Australian Commission for Safety and Quality in Healthcare [ACSQHC]

- Research and preparation of context summaries for the second Australian Atlas of Healthcare Variation [with Blythe O'Hara – The Apple Institute] [2016]
- Coordination and preparation of Clinical Commentary for the Australian Atlas of Healthcare Variation [with Blythe O'Hara -The Apple Institute] [2015]

### Commonwealth Department of Health and Ageing

- Evaluation of the state based organisations of the Divisions of General Practice Program (With Mandala Consulting and David Lowe Consulting) [2000]
- Evaluation of the National Consumer Focus Strategy (With Mandala Consulting) [2001]



#### National Mental Health Commission

- Background research and preparation of two Scoping Papers to inform the development of two chapters within the 2013 National Report Card on Mental Health and Suicide Prevention [2013]
- Preparation of two draft chapters for the 2013 National Report Card on Mental Health and Suicide Prevention [2013]